

## House rules

For a smooth cooperation we ask all visitors in the self-catering house of the whitewater center to consider and follow the following rules:

- It is not allowed to use the house without any agreement with us
- **The residence fees are to be paid ONLY in the morning between 9.00 am - 11.00 am, latest on the morning of the day of departure until 10.00 am. Unless otherwise agreed, the rooms can be occupied latest from 5.00 pm on the day of arrival and vacated before 10.00 am on the day of departure!**
- There is a **strict smoking ban** in all rooms
- With loss of the house key **€ 50.- are charged**
- Night rest: from 10.00 pm – 7.00 am
- Damp neoprene must not taken into the house
- After entering the house, the street shoes should be placed on the shelf. You can use the guest slippers and please take care to wear them only inside the house
- All premises are to be left as they were found. You are jointly responsible for a certain degree of order and cleanliness. In case of gross contamination on departure we charge a **cleaning fee (€ 20.- to € 200.)**
- Please follow the kitchen rules and separate the garbage - everything is provided for this purpose. **The kitchen must be left clean and the dishes must be put away!**
- We expect you to be considerate of everyone else in the house. The rooms are intended as bedrooms and for recreation
- **Pets are not allowed!**
- **The rooms and the kitchen are ONLY for house guests! Guests from the campsite are not allowed to use them!**
- Reports defects so that we can fix them. Damage caused by lack of care must be paid for!
- No liability is accepted for loss of or damage to property, including cars, mopeds and motorcycles, caravans, etc. Any liability for personal injury or damage to property caused by their own fault or the fault of other campers is excluded from the company liability. The campsite administration is not liable for losses of money and valuables as well as other objects!
- **On the children's playground: parents are liable for their children!!!**
- Parking is possible only on the “house” parking place! Vehicles of visitors are to be parked outside the campsite!
- **Gross violations of the house rules can lead to premature departure!**

.....

Signature

.....

Date

Please ask if there are any uncertainties or special wishes - maybe we can fulfill them!

On behalf of the Naturfreunde Österreich we wish you a nice stay in the whitewater center.

Viki and Mo